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TRS®

TRS® Report Descriptions

December 2021

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Descriptions of Available Reports

Name of Report	Description
Arbitrator Scorecard	Provides summary-level arbitrator statistics, including number of cases heard, decision cycle time, and returned decisions.
Award pay Requests	Report lists award pay notices sent or received during the timeframe selected.
Collaborative Hearing	Provides counts of personal rep and panel-of-three filings submitted and heard at a summary level with the ability to drill down to detail level.
Company Visible Report – TRS®	Lists companies a member can view and file on behalf of and companies/TPAs that can view and file on behalf of member.
Counter Claim Features by State	Provides the number of counter claim features filed.
Daily Arbitrator Productivity	Provides detailed information on features assigned and heard by arbitrators on a daily basis.
Damage Disputes Heard vs. Responded	Provides heard-to-filed ratio by company and state for damage disputes. Lists how many features had damages disputed and how many features with disputed damages were heard by company and state.
Deferments Requested	Lists deferments requested during selected timeframe and includes status of the deferment.
Feature Detail (Recovering or Responding)	Provides details for features filed by or against the company during a given timeframe, including damages sought, feature status, and claim rep. information.
Features Heard vs. Filed	Provides heard-to-filed ratio by company and state. Lists how many features were filed and heard by company and state.
Features Published Detail (Recovering or Responding)	Provides details for features filed by or against the company and heard during a given timeframe, including damages sought, award amount, and claim rep. information.
Features Ready to Hear	Provides a list of features in ready-to-hear status.

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Features Withdrawn (Recovering or Responding)	Lists features withdrawn during given timeframe, including damages sought and claim rep. information.
Jurisdictional Exclusions	Lists Jurisdictional Exclusions raised by responding party and against recovering party.
No Response – Features Pending	Lists features filed against the company that have an outstanding response as of the date the report is run.
No Response – Features Published	Lists features filed against the company that have a published decision and no response was submitted.
Representative Productivity	Lists user activities completed during given timeframe in both summary and detail-level view.
Responding Party Features Answered	Lists features that were responded to during the specified timeframe with detail-level data.
Response Extensions Requested Detail	Lists features where an extension was requested by the responding company, including date requested and claim rep. information.
Revisits Activated	Lists revisits activated based on the responding party's response along with status of the revisit.
Revisits Pending	Lists features filed by the company that have an outstanding revisit as of the date the report is run.

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Sample Reports

Arbitrator Scorecard

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TRS Arbitrator Scorecard

For Features Heard Between 01/01/2019 and 11/11/2019

ALPHA INSURANCE CO

			Automobile					
Arbitrator State	Manager Name	Arbitrator Name	Liability/Damage Features Heard	Damage Only Features Heard	Total Features Heard	Average Cycle Time**	Disputed Damages	Returned Decisions
Arizona	John Demander	Gogri, Usha	7	4	11	.01	2	0
TOTAL			**7**	**4**	**11**	**.01**	**2**	**0**

Award Pay Requests

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Recovering Award Pay Requests

For Total Features with Award Pay Reminders Between 01/01/2021 and 12/06/2021

Responding Company	Count of First Reminder	Count of Second Reminder	Total Reminders
BETA INSURANCE CO	1	0	1
Grand Total:			**1**

Collaborative Hearing

TRS Collaborative Hearing Status

01/01/2019 and 11/05/2019

ALPHA INSURANCE CO

Export to PDF

State	PO3 Submitted*	PO3 Heard Status*	% Filings PO3 Heard Status*(1)	PR Submitted**	PR Heard Status**	% Filings PR Heard Status**(1)
Alaska	2	2	100.00%	2	2	100.00%
Arizona	0	0	.00%	1	1	100.00%
Florida	25	12	48.00%	27	15	55.56%
Georgia	4	0	.00%	4	0	.00%
Indiana	1	0	.00%	0	0	.00%
Kentucky	2	2	100.00%	2	1	50.00%
Louisiana	2	2	100.00%	1	1	100.00%
Mississippi	2	2	100.00%	2	2	100.00%
New York	0	0	.00%	2	2	100.00%
Rhode Island	1	0	.00%	1	1	100.00%
Grand Total	**40**	**21**	**52.50%**	**42**	**25**	**59.52%**

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Company Visible Report – TRS® (No PDF)

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Company Visible Report

YOUR_COMPANY	OTHER_COMPANY_CODE	OTHER_COMPANY_NAME	TPA	RELATIONSHIP_TYPE	RESTRICTED_TPA
ALPHA INSURANCE CO	03544	TERRANCE ASSOCIATES LTD	Y	SEE_ME	Y
ALPHA INSURANCE CO	09999	NEUF NEUN REINSURANCE TRUST	N	SEE_ME	N
ALPHA INSURANCE CO	02016	RIDGEMONT SUBROGATION CLAIMS INC	Y	SEE_ME	Y
ALPHA INSURANCE CO	05472	CINQ VIER ASSURANCE PARTNERS	N	I_SEE	N
ALPHA INSURANCE CO	04513	ALPHA INSURANCE CO	N	SEE_ME	N
ALPHA INSURANCE CO	04515	PASCO INSURANCE SERVICES	Y	SEE_ME	N
ALPHA INSURANCE CO	04513	ALPHA INSURANCE CO	N	I_SEE	N

Counter Claim Features by State

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Arbitration Forums, Inc.
TRS Percentage of Counter Claims by State
For Features Filed Between 01/01/2019 and 11/04/2019
ALPHA INSURANCE CO
Auto Only

State	Cases Against	Counter Claims	Percentage of Counterclaims
Arizona	1	0	0.0%
Arkansas	1	0	0.0%
Colorado	1	0	0.0%
Florida	26	1	3.8%
Georgia	1	0	0.0%
Grand Totals	**30**	**1**	**3.3%**

Daily Arbitrator Productivity

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Arbitration Forums, Inc.
TRS Daily Arbitrator Productivity Summary
Between 01/01/2019 and 02/28/2019

Manager	Arb Name	Date	Day	Decisions Assigned	Decisions Submitted	FAM
John Demander	Gogri, Usha	01/16/2019	WED	3	1	Julie Chandler
		01/18/2019	FRI	4	1	Julie Chandler
		01/23/2019	WED	5	5	Julie Chandler
		02/20/2019	WED	1	0	Julie Chandler
Total	**Gogri, Usha**			**13**	**7**	
Total John Demander				**13**	**7**	
Mark Scholes	Demander, Zachary	02/26/2019	TUE	1	0	Jill Michel
Total	**Demander, Zachary**			**1**	**0**	
Total Mark Scholes				**1**	**0**	
Grand Total				**14**	**7**	

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Damage Disputes Heard vs. Responded

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TRS Arbitrator Damage Dispute Features Heard to Damage Dispute Responses

01/01/2019 and 11/04/2019

ALPHA INSURANCE CO

State	Damage Dispute Cases Heard by Rep Location	Damage Dispute Responses in this State	Heard/Response Ratio
Florida	2	3	0.67
Georgia	0	1	0.00
Wyoming	0	1	0.00
TOTAL	**2**	**5**	**0.40**

Deferment Requests

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Deferment Requests

Deferment Requested Between 01/01/2019 To 11/04/2019

ALPHA INSURANCE CO

State	Total
Totals for State(s):	**47**
Arizona	1
Colorado	1
Florida	27
Hawaii	1
Illinois	1
Indiana	2
Iowa	1
Kansas	2
Kentucky	1
Maryland	1
Nevada	1
Oklahoma	1

Feature Detail (Recovering or Responding)

Arbitration Forums, Inc.

Recovering Party Feature Detail Report

For Features Filed Between 09/01/2019 and 11/04/2019

ALPHA INSURANCE CO

Loss State: Arkansas
Subsidiary: 0002-ALPHA INSURANCE CO SUBSID 2
Coverage: Collision

Case ID:	Filing #	Feature ID:	Feature Submit Date	Feature Status:	Date of Loss:	Loss City:	Insured Name:	Claim #:	Representative:	Company Paid Damages:	Payments	Deductible:	Damages Sought:
19000017F3-C1	19000017F3-C1-D1	19000017F3-C1-P1-F1	10/11/2019	Decision Published	2019/10/09 00:00:00		MINNIE SAMPSON	CAR201910111554F	JACK DEMANDER	$7,581.06	$0.00	$500.00	$8,081.06
Total for Collision										**$7,581.06**	**$0.00**	**$500.00**	**$8,081.06**
Total for ALPHA INSURANCE CO SUBSID 2										**$7,581.06**	**$0.00**	**$500.00**	**$8,081.06**
Total for Arkansas										**$7,581.06**	**$0.00**	**$500.00**	**$8,081.06**

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Responding Party Feature Detail Report

For Features Filed Between 09/01/2019 and 11/04/2019

BETA INSURANCE CO

Loss State: Arkansas
Subsidiary: 0002-BETA INSURANCE CO SUBSID 2
Coverage: Collision

Case ID:	Filing #	Feature ID:	Feature Submit Date	Feature Status:	Date of Loss:	Loss City:	Insured Name:	Claim #:	Representative:	Company Paid Damages:	Payments	Deductible:	Damages Sought:
19000017F3-C1	19000017F3-C1-D1	19000017F3-C1-P1-F1	10/11/2019	Decision Published	2019/10/09 00:00:00		MIMI ROBINSON	CAR201910111555R	BILL RESPONDER	$7,581.06	$0.00	$500.00	$8,081.06
Total for Collision										**$7,581.06**	**$0.00**	**$500.00**	**$8,081.06**
Total for BETA INSURANCE CO SUBSID 2										**$7,581.06**	**$0.00**	**$500.00**	**$8,081.06**
Total for Arkansas										**$7,581.06**	**$0.00**	**$500.00**	**$8,081.06**

Features Heard vs. Filed

Arbitration Forums, Inc.

TRS Arbitrator Features Heard to Features Filed

09/01/2019 and 11/11/2019

Beta Insurance Co

State	Active TRS Arbitrators by State**	Features Heard by Arbitrators***	Features Filed in this State***	Heard/Filed Ratio***
Arkansas			1	0.00
California			1	0.00
Florida			23	0.00
Georgia			1	0.00
Missouri			1	0.00
Wyoming			1	0.00
TOTAL			**28**	**0.00**

Features Published Detail (Recovering or Responding)

Arbitration Forums, Inc.

Recovering Party Features Published

For Features Published Between 09/01/2019 and 11/04/2019

ALPHA INSURANCE CO

Loss State: Arkansas
Subsidiary: ALPHA INSURANCE CO SUBSID 2
Coverage: Collision

Case ID:	Filing #	Feature ID:	Date Filed:	Feature Status:	Loss City:	Decision Date:	Insured Name:	Representative:	Recovering Party:	Deductible:	Deductible Award:	Payments:	Payment Award:	Damages Award:	Damages Sought:	Company Award:	Percent Awarded:
19000017F3-C1	19000017F3-C1-D1	19000017F3-C1-P1-F1	10/11/2019	Decision Published		10/22/2019	MINNIE SAMPSON	JACK DEMANDER	ALPHA INSURANCE CO	$500.00	$150.00	$0.00	$0.00	$2,603.34	$8,081.06	$2,753.34	34%
Total for Collision										**$500.00**	**$150.00**	**$0.00**	**$0.00**	**$2,603.34**	**$8,081.06**	**$2,753.34**	**34%**
Total for ALPHA INSURANCE CO SUBSID 2										**$500.00**	**$150.00**	**$0.00**	**$0.00**	**$2,603.34**	**$8,081.06**	**$2,753.34**	**34%**
Total for Arkansas										**$500.00**	**$150.00**	**$0.00**	**$0.00**	**$2,603.34**	**$8,081.06**	**$2,753.34**	**34%**

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Arbitration Forums, Inc.
Responding Party Features Published
For Features Published Between 09/01/2019 and 11/04/2019
BETA INSURANCE CO

Loss State: Arkansas
Subsidiary: BETA INSURANCE CO SUBSID 2
Coverage: Collision

Case ID:	Filing #	Feature ID:	Date Filed:	Feature Status:	Loss City:	Decision Date:	Insured Name:	Representative:	Recovering Party:	Deductible:	Deductible Award:	Payments:	Payment Award:	Damages Award:	Damages Sought:	Company Award:	Percent Awarded:
19000017F3-C1	19000017F3-C1-D1	19000017F3-C1-P1-F1	10/11/2019	Decision Published		10/22/2019	MIMI ROBINSON	BILL RESPONDER	ALPHA INSURANCE CO	$500.00	$150.00	$0.00	$0.00	$2,603.34	$8,081.06	$2,753.34	34%
Total for Collision										**$500.00**	**$150.00**	**$0.00**	**$0.00**	**$2,603.34**	**$8,081.06**	**$2,753.34**	**34%**
Total for BETA INSURANCE CO SUBSID 2										**$500.00**	**$150.00**	**$0.00**	**$0.00**	**$2,603.34**	**$8,081.06**	**$2,753.34**	**34%**
Total for Arkansas										**$500.00**	**$150.00**	**$0.00**	**$0.00**	**$2,603.34**	**$8,081.06**	**$2,753.34**	**34%**

Features Ready to Hear (Excel only)

A	**RECOVERING_COMP_CODE**	04513
B	**RECOVERING_COMP_NAME**	ALPHA INSURANCE CO
C	**RECOVERING_COMP_SUBSID_CODE**	0002
D	**RECOVERING_COMP_SUBSID_NAME**	ALPHA INSURANCE CO SUBSID 2
E	**AF_CASE_ID**	1900000F15-C1
F	**AF_FILING_ID**	1900000F15-C1-D1
G	**AF_FEATURE_ID**	1900000F15-C1-P1-F1
H	**FEATURE_SUBMIT_DATE**	2019/07/09 00:00:00
I	**LOSS_STATE**	GA
J	**TPA_CONAME**	
K	**TPA_COCODE**	
L	**TPA_SUBSID**	
M	**TPA_SUBSID_NAME**	
N	**RECOV_CO_CLAIMNO**	070920191122AC
O	**INS_FIRST_NAME**	ALEX
P	**INS_LAST_NAME**	SUMMER
Q	**REP_FIRST_NAME**	JACK
R	**REP_LAST_NAME**	DEMANDER
S	**FEATURE_TYPE**	ORIG
T	**FEATURE_NAME**	2019 MERCEDES
U	**COVERAGE_NAME**	COLL
V	**READY_TO_HEAR_DATE**	2019/07/09 00:00:00
W	**TOTAL_DAMAGES_SOUGHT**	10100.00
X	**DEDUCTIBLE**	500.00
Y	**OTHER_COMPANIES_IN_CASE**	BETA INSURANCE CO
Z	**STATUS_TYPE**	PENDING
AA	**ESH**	N
AB	**RECOVERING_INT_REF_DATA**	

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Features Withdrawn (Recovering or Responding)

Recovering Party Features Withdrawn

For Features Withdrawn Between 05/01/2019 and 11/11/2019

ALPHA INSURANCE CO

Loss State: Arizona
Subsidiary: ALPHA INSURANCE CO SUBSID 2
Coverage: Collision

Case ID:	Filing #	Feature ID:	Feature Withdrawn Date:	Loss City:	Insured Name:	Representative:	Responding Party:	Damages Sought:
1900001569-C1	1900001569-C1-D1	1900001569-C1-P1-F1	09/27/2019	ASHEVILLE	STEPHEN RUSH	JOHN DEMANDER	BETA INSURANCE CO	$10,941.05
ALPHA INSURANCE CO SUBSID 2								**$10,941.05**
Arizona								**$10,941.05**

For Features Withdrawn Between 05/01/2019 and 11/11/2019

ALPHA INSURANCE CO

Loss State: Florida
Subsidiary:
Coverage: Collision

Case ID:	Filing #	Feature ID:	Feature Withdrawn Date:	Feature Status:	Loss City:	Insured Name:	Representative:	Recovering Party:	Damages Sought:
19000010A5-C1	19000010A5-C1-D1	19000010A5-C1-P2-F1	08/28/2019	Withdrawn	LARGO	LULU DO	JACK DEMANDER	BETA INSURANCE CO	$2,200.00
									$2,200.00
Florida									**$2,200.00**
GRAND TOTAL:									**$2,200.00**

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Jurisdictional Exclusions

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Jurisdictional Exclusions

Between 09/01/2019 to 12/09/2019

BETA INSURANCE CO

Jurisdictional Exclusion Types	Count
Concurrent Coverage	19
Denial of Coverage	4
Federal Vehicle	12
Filed in Wrong Forum	1
Lack of Notice / Municipality Immunity	2
Liability Deductible/Self-Insured Retention	8
Liability Policy Limits	28
Not Writing Business in Loss State	2
Retro-Rated Policy - Insured's Consent Needed	1
Spoliation of Evidence Responding	10
Statute of Limitations	1
Total	**88**

No Response – Features Pending

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Arbitration Forums, Inc.

BETA INSURANCE CO

No Response - Features Pending

BETA INSURANCE CO SUBSID 2 1

Filing Number	Claim Number	Filed Date	Response Due Date	Damage Claim	Days To Response	Feature Name	Recovering Party
Florida							**Collision**
190000132F-C1-D1	UFT20190925152252A1	09/25/2019	11/12/2019	2891.05	1	2013 HONDA	ALPHA INSURANCE CO
190000170D-C1-D1	UFT20190930131615A1	09/30/2019	11/14/2019	2891.05	3	2010 HONDA	ALPHA INSURANCE CO
190000189D-C1-D1	CLMBETA0001	10/31/2019	12/02/2019	5650.00	21	2014 TOYOTA	ALPHA INSURANCE CO
19000018C5-C1-D1	DKH4PTYJE045143	10/31/2019	12/02/2019	2320.00	21	2010 HONDA	STATEN ISLAND INS GROUP
1900001933-C1-D1	BETAFONALPHACLM201910311	11/04/2019	12/04/2019	9800.00	23	2014 MARCEDEZE	FOUNTAIN INS GROUP

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No Response – Features Published

A	OCCURRENCE_STATUS	
B	TPA_CODE	
C	TPA_CONAME	
D	TPA_SUBSID	
E	TPA_SUBSID_NAME	
F	ADVERSE_COMP_CODE	04514
G	ADVERSE_COMP_NAME	BETA INSURANCE CO
H	ADVERSE_COMP_SUBSID_CODE	04514-0002
I	ADVERSE_COMP_SUBSID_NAME	BETA INSURANCE CO SUBSID 2
J	ADVERSE_REP_FIRST_NAME	BILL
K	ADVERSE_REP_LAST_NAME	RESPONDER
L	COVERAGE	Collision
M	AF_CASE_ID	1900000D3F-C1
N	AF_FEATURE_ID	1900000D3F-C1-P1-F1
O	AF_FILING_ID	1900000D3F-C1-D1
P	ADVERSE_PARTY_CLAIM_NO	CAR201904181417F
Q	FEATURE_SUBMIT_DATE	04/18/2019
R	RESPONSE_DUE_DATE	03/20/2019
S	FEATURE	2016 TOYOTA
T	DAMAGE_CLAIM	2807.27
U	DAMAGES_AWARD_AMT	2,191.90
V	DEDUCTIBLE_AWARD_AMT	475.00
W	PAYMENT_AWARD_AMT	0.00
X	LEGAL_FEES_AWARD_AMT	0.00
Y	RECOV_CODE	04513
Z	RECOV_NAME	ALPHA INSURANCE CO
AA	RECOV_INSFNAME	KELLY
AB	RECOV_INSLNAME	JOHNSON
AC	LOSS_CITY	OMAHA
AD	LOSS_DATE	04/16/2019
AE	LOSS_STATE	NE
AF	LOSS_STATE_NM	Nebraska
AG	ON_HOLD	N
AH	DEDUCTIBLE	500.00
AI	DATE_HEARD	04/18/2019
AJ	ESH	N
AK	INT_REF_DATA	CAR-RESPOND-20190418-1417

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Representative Productivity

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Representative Productivity

All Completed Activities from 05/01/2019 to 11/11/2019

Last Name	First Name	Activity Date	Total Activities
Demander	Jack	11/11/2019	5
Demander	Jack	11/06/2019	12
Demander	Jack	11/04/2019	38
Demander	Jack	11/01/2019	30
Demander	Jack	10/31/2019	20
Demander	Jack	10/23/2019	10
Demander	Jack	10/22/2019	27
Demander	Jack	10/18/2019	20
Demander	Jack	10/17/2019	8
Demander	Jack	10/16/2019	7
Total Activities			**1,210**

Responding Party Features Answered (No PDF)

Arbitration Forums, Inc.

Responding Party Features Answered

For Features Answered Between 10/01/2019 and 11/11/2019

BETA INSURANCE CO

Loss State: AR
Subsidiary: 0002-BETA INSURANCE CO SUBSID 2
Coverage: Collision

Case ID:	Filing #	Feature ID:	Feature Submit Date	Feature Status:	Date of Loss:	Insured Name:	Claim #:	Representative:	Damages Sought:	Company Award:
19000017F3-C1	19000017F3-C1-D1	19000017F3-C1-P1-F1	10/11/2019	Decision Published	10/09/2019	MIMI ROBINSON	CAR201910111555R	BILL RESPONDER	$8,081.06	$2,753.34
Total for Collision									**$8,081.06**	**$2,753.34**
Total for BETA INSURANCE CO SUBSID 2									**$8,081.06**	**$2,753.34**
Total for AR									**$8,081.06**	**$2,753.34**

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Response Extensions Requested Detail (No PDF)

A	**COMPANY_CODE**	04514
B	**COMPANY_NAME**	Beta Insurance Co
C	**CASE_ID**	1900000c8b-C1
D	**EXT_ID**	301
E	**CLAIM_NUMBER**	CAR201903291112R
F	**EXTENSION_REQUEST_DATE**	03/29/2019 15:38
G	**EXTENSION_DURATION**	15
H	**EXTENSION_FROM_DATE**	04/29/2019 00:00
I	**EXTENSION_TO_DATE**	05/14/2019 00:00
J	**LOSS_STATE**	Hawaii
K	**EXT_REQUEST_REP_NAME**	Bill Responder
L	**EXTENSION_REASON**	Still Investigating
M	**OTHER_COMPANIES_IN_THE_CASE**	Alpha Insurance Co
N	**ESH**	Y
O	**INT_REF_DATA**	Car-Ref-Rep-20190412-1519
P	**TOTAL_FILINGS**	1
Q	**TOTAL_FEATURES**	1

Revisits Activated

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Revisits Activated

Revisits Activated Between 01/01/2019 to 11/11/2019

ALPHA INSURANCE CO

Member Company	State	Revisits Count
ALPHA INSURANCE CO	Alabama	1
	Delaware	1
	Florida	180
	Georgia	7
	Hawaii	1
	Idaho	1
	Kentucky	1
	Missouri	1
	Nevada	2
	Pennsylvania	2
Grand Total		**199**

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Revisits Pending

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Revisits Pending

ALPHA INSURANCE CO 1

Filing Number	Claim Number	Filed Date	Rep Name	Revisit Due Date	Revisit Reason	Feature Name	Damages Sought	Days To Revisit
Florida								
190000193D-C1-D1	ALPHACLM20191104	11/04/2019	JACK DEMANDER	11/12/2019	JURISDICTIONAL_EXCLUSION	2010 NISSAN	$10,726.00	2

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